

SPECIFIC INFORMATION TO POLICYHOLDERS WITH DOMMAGE OUVRAGE IN FRANCE

The bankruptcy estate has received enquiries concerning the Dommage Ouvrage in France, including questions about coverage, claims handling and premium refunds.

All policies will end on the 28 March 2019.

Currently we are in contact with the claims handlers regarding the further claims handling process.

If you want to report a new claim, or have questions to an already reported claim, please contact your claims handler stated in your policy.

The bankruptcy estate is in contact with the Danish Guarantee Fund regarding whether the Danish Guarantee Fund covers Dommage Ouvrage in France. It is the Danish Guarantee Fund's point of view that policies taken out by professional parties/any party other than private individuals are not covered by the Danish Guarantee Fund and that further investigations have to be undertaken if policies taken out by private individuals can be covered. We will update the webpage continuously.

At present, the bankruptcy estate has agreed to approve payment for claims investigation costs. However, the claims handlers cannot pay out on any claims.

For more information about claims for premium refunds go to the site "Submit a claim / Premium refunds".
